

Warranty coverage extends only to the original purchaser or end use purchaser when sold through a reseller. The Warranty is not transferrable unless agreed to in writing by Woodrow prior to transfer.

Under this Warranty, Woodrow will, at its discretion, repair or replace and defective part without charge to the owner within the stated period. This is the sole remedy, under this warranty, although other remedies may be available at law, and no third party is authorised to alter this liability or obligation on behalf of Woodrow.

To the extent permitted by law, Woodrow's aggregate liability to you in connection with any product is limited to an amount equal to the purchase price of the relevant product. Unless required by law, Woodrow is not liable for any indirect, incidental or consequential damages, or for any loss, savings, revenue, business, goodwill or data sustained or incurred in connection with the product.

The Warrantee acknowledges that the Woodrow Kiln may be used in a variety of applications. The Warrantees rely on their skill and testing to be satisfied as to the fitness of purpose or use intended by the Warrantees for the kiln.

To make a claim under this warranty:

- 1) You must have a proof of purchase that shows the product and its date of purchase.
- 2) Contact Woodrow on 02 9066 8666 or help@kilns.com.au
- 3) Obtain a "warranty claim number"
- 4) We may ask, at our discretion, you to return the defective product to our factory for Woodrow to investigate and rectify the defect. Woodrow may reimburse any reasonable costs of returning the defective product as long as the agreed procedures are followed and authority for such return has been granted in advance in writing.